



Group Arrival Information

ALL ABOARD!

Thank you for booking the Cog Railway! This information is intended for the onsite tour manager / group leader and bus driver.

Timing:

- Manitou Springs; approximately 20 minutes from the Broadmoor Hotel and downtown Colorado Springs.
- Arrive 30 minutes before departure. Boarding begins 20 minutes before departure.
- 3 Hour 10 Minute Round Trip

Bus Drop-off & Pick-up:

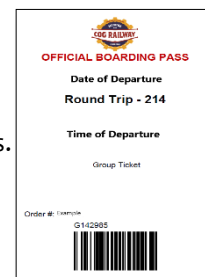
- Address: 515 Ruxton Ave. Manitou Springs, CO 80829
- Bus Drivers: follow direction of parking attendants wearing high visibility vests.
- Busses will be staged prior to unloading guests.
- Busses are requested to continue offsite immediately after drop-off.
- Busses to return no sooner than 3 hours from departure time. Surplus staging time will not be permitted.
- Returning Busses will be staged in loading zone by parking attendants wearing high visibility vests.

Bus Parking & Staging Area:

- There is no bus parking on site.
- Busses can park for free near the Manitou Springs Chamber of Commerce at 354 Manitou Ave. This is on-street parking located directly across from Uncle Sam's Pancake House.
- Bus drivers are discouraged from riding the train due to logistics of shuttling the driver back and forth.

Arrival & Boarding Procedure:

- Proceed directly to the Track 2 pavilion located across the bridge.
- From the bridge, guests have a good vantage point of track 1, track 2, restrooms, waiting room and giftshop.
- Listen for the announcement of Track 1 or Track 2 for boarding.
- Boarding will begin 20 minutes prior to departure.
- Be prepared to board with your entire group in the appropriate car.
- Provide group ticket to conductor at time of boarding. This can be digital.
- All seats are assigned. Guests should be told to look for placard on assigned seats.





Safety & Comfort:

- Altitude: Guests will be traveling to 14,115 feet above sea level. Regardless of age and fitness level, lightheadedness and disorientation can occur at this elevation. Guests experiencing any of these symptoms may be experiencing altitude sickness. Children or individuals with existing health issues and individuals who cannot communicate their symptoms, should proceed with caution.
- EMT's are available at the summit should a guest need attention.
- Hydrate extremely well in the days leading up to the journey. It's advisable for all guests to bring a water bottle.
- Water bottles can be filled near the restrooms.
- There are no restrooms on the train. Guests should prepare appropriately for the 70-minute journey to the summit.
- Restrooms are located at the end of the track- and can be seen as guests cross the bridge.
- The Temperature on the summit is typically between 20° & 30° colder than Manitou Springs. Jackets are advisable.
- Outside food or drink is not permitted on the train. * Guests are encouraged to bring water.
- The Giftshop sells small snack food items & pre-filled souvenir water bottles.
- The Pikes Peak Visitors Center features an interactive historical exhibit, giftshop, café, restrooms and views that will take your breath away.

Accessibility:

- The Cog Railway experience is ADA compliant from start to finish. This includes the depot area, trains, platforms, and the Pikes Peak Summit Visitors Center.
- Guests with motorized scooters, wheelchairs, or service animals are asked to communicate with the railway prior to arrival to confirm availability on the train.
- The elevator is located on site to the left of the main entrance at the Depot.
- ADA seats are available on every train, however please contact the railway ahead of time to reserve seats.

Cog Railway Contact:

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